



### ► Definition of Terms

### ► Developer Licence, Run Time Licence, Royalty based Run Time Licences

## Developer Licence

A developer licence allows a single user to run the Dyalog development environment on a single computer, as a tool for application development; as personal productivity tool, and as a platform for running applications developed in Dyalog

Developer licences are provided on an annual fee basis and includes DSS+ for Windows versions, and support and upgrades for UNIX and LINUX version.

## Run Time Licences

When applications developed in Dyalog are distributed to other users or machines than those for which developer licences have been acquired, a Run Time Licence is required. The Run Time Licence is free of charge for stand alone single user applications. Run Time Licences are not free under the following circumstances:

- a) When Dyalog is used to implement multi user applications. Multi user applications are defined as applications where the same data is shared by or exchanged between two or more users.
- b) When Dyalog is used as a platform for applications which are distributed outside the organization which holds the Dyalog Developer Licence – whether or not the developer charges a fee for the application, and regardless of whether the application is single or multi user.

Run time Licences are sold for a single user on a single machine. Note that, in situations where APL is used to develop educational tools or applications used in not-for-profit environments, it may be possible for the user to acquire a free Run Time Licence, or for the developer to negotiate an appropriate low cost licence with Dyalog.

Please note that for Linux and Unix the Run Time Licence includes a Licence to use the MainWin emulation of the Windows GUI interface where required. MainSoft requires a separate contract - approved and signed - with each customer using their product, specifying the number of users.

Single user Run Time Fees are one time Fees and must be renewed with each new release of Dyalog.

## Royalty Based Run Time Licences

For licence holders of Windows Developer licences (32 bit or 64 bit) Dyalog offers an alternative royalty based run time fee. The royalty is calculated as 2% of all revenue generated by sales, consulting and support of applications developed using Dyalog. The royalty is invoiced yearly in arrears.

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#### ▶ Definition of Terms

#### ▶ Server Licence, Personal Non-Commercial Licence, Educational Licence

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## Server Licence

When several users use one or more applications on a shared server, a Server Licence is required. Examples of this are applications running under Citrix, Windows terminal Server and similar platforms, Web Servers, or servers using Distributed COM or other transactional platforms. The minimum server configuration is for 20 simultaneous users.

Alternatively, Server Licences can be acquired on a per processor basis. This option is particularly suitable for light weight applications with a large number of users.

Dyalog for **Windows** server licences are inclusive of necessary Run Time Licences. If, for example, an application allows 20 desktop users to share data on the server, a server licence for 20 users includes all relevant fees for desktop users and server. Server Licences for **Linux** and **Unix** will require a Run Time Licence for MainWin for each user using the Windows GUI emulation embedded in Dyalog. Server Licences providing User Interface through a Windows PC or a Browser will not require MainWin licences.

For Facility Management Applications, where an organisation is running a service on behalf of several client organisations, appropriate Server Licences are required for each distinct customer organisation.

## Personal Non-Commercial Licence

Non-commercial licences allow APL users to have a copy of the latest APL technology for personal use and experimentation. The licence may not be used to perform or provide any kind of service or application to a third party, whether or not the licensee is paid for his or her services.

## Educational Licence

Dyalog offers a free Educational Licence to students at all levels of education. The Licence is restricted solely to educational purposes and each user is required to sign an agreement where they guarantee that:

- The Software will not be copied
- The Software will not be handed over to anyone else
- The Software will not be used for commercial purposes
- The Licence holder will send Dyalog a short report each year explaining his/her usage of the software including experiences, good and bad.

In cases where the licence is granted to a University or School the Licence holder is responsible for making their students aware of the conditions.



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### > DSS, DSS+, Dyalog For Windows Annual Licence Fee, UNIX & LINUX Licence Fee.

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## Dyalog Windows – Annual Licence Fee

All Dyalog for Windows licences are provided on an annual licence fee basis. Existing licence holders of perpetual Dyalog Windows Licences can continue to use their respective versions without any additional annual fee. However, Dyalog strongly recommends such licence holders subscribe to DSS+.

## UNIX and LINUX Licence Fee

All Dyalog for UNIX and LINUX licences are provided on an annual licence fee basis. Existing holders of UNIX or LINUX licences can continue on their existing maintenance agreements. Upgrades of UNIX or LINUX versions will require a current maintenance agreement.

## Dyalog Support Service - DSS

DSS subscription entitles a holder of a Dyalog for Windows Developer Licence to ongoing online support including bug fixes and interim releases of product enhancements. The DSS area is a password protected section of the Dyalog web site, where the user can find information about, and download fixes and new product features. DSS is available for the current release and two back versions (upon the release of 11.0, it will cover 10.0, 10.1 and 11.0). Support for older versions might be available at Dyalog's discretion.

**Note:** DSS is only available for current holders of perpetual Developer licences – already signed up to this service.

## Dyalog Support Service Plus - DSS+

DSS+ subscription entitles a holder of a Dyalog for Windows Developer Licence to ongoing online support including bug fixes and interim releases of product enhancements. The DSS+ area is a password protected section of the Dyalog web site, where the user can find information about, and download fixes and new product features. In addition DSS+ subscription entitles a holder of a Developer Licence to free upgrades when new versions of Dyalog are released.

**Note:** All new Dyalog Windows licences includes DSS+.



▶ **Definition of Terms**

▶ **Services: Consultancy, Developer Days, Senior Consultancy, Audits.**

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## Dyalog Services

### Consultancy

As a general rule, Dyalog does not offer application development consultancy as part of our services. We are building a network of qualified consultants who offer these services and are happy to connect our customers to one of our consulting partners. Where relevant, we can provide architecture review and quality assurance services in connection with projects performed by a partner – see Senior Consultancy below.

### Developer Days

Dyalog offers customer specific development of new features for Dyalog and related products. Development requests will be evaluated with regards to general applicability and appliance to Dyalog's long term strategy for product development and direction.

When a request for enhancement is approved, Dyalog will forward a time estimate to the customer. In some cases more than one customer can act as sponsor for a particular enhancement and the cost will then be split between the sponsors according to agreement between the parties.

Developer Days are available on demand (subject to availability of Dyalog resource), or according to an annual schedule.

### Senior Consultancy

Dyalog offers performance and architecture reviews of existing and proposed applications and trouble shooting with respect to specific problems, especially platform migrations. Services are offered at a daily rate or on an 'agreed result' basis.

### Audits

Dyalog offers a full, or part system, audit to customers. A system audit can be general or targeted at specific areas such as

- performance,
- utilisation of Dyalog
- development processes

A System Audit is always concluded in a full report of the findings and recommendations. The report will also include a section on possible candidates for enhancements of Dyalog, as identified during the audit. The price and duration of an audit is negotiated on a per case basis and depends on the scope of the audit.



▶ **Definition of Terms**

▶ **Services: Training, Commercial Services, Support for a specific release, Service Level Agreement, Mirrored application.**

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## Dyalog Services

### Training

Dyalog offers training courses on new (and old) features and functionality of Dyalog. Series of courses are offered in different geographical regions on a demand basis. Courses will be advertised on [www.dyalog.com](http://www.dyalog.com) and through Dyalog partners.

In addition to the publicly offered courses customers have the option to request a particular course conducted in-house.

If you have a particular educational requirement please do not hesitate to contact us for further information.

### Commercial Services

Many of our customers provide high value and mission critical software applications to their customers. Such applications are delivered under strict Quality Assurance and with high Service Level obligations towards the customers.

Dyalog provides a number of services designated to help our customers better meet their obligations. These services can be combined to suit each customers need and require a special contract outlining the conditions.

### Support for a specific release

Dyalog customers can appoint one or more specific builds of Dyalog as their production versions. If problems occur with these builds the customer can request a fix or enhancement for that particular build without having to download and install all previous fixes.

### Service level agreement

Dyalog offers contractually guaranteed levels of service to match Dyalog customer's obligations towards their respective customers. This service includes guaranteed response times and problem analysis and solution(s).

### Mirrored application

Dyalog offers to host or monitor a live copy of customer application(s) for immediate problem reproduction and tracking. This option is particularly useful where remote access to the customer environment poses a problem.

Please contact us for further information regarding these services.